FY 2025 Action Plan	- approved by BOT on 9-26-2023		Strategic Pillars and Goals			
1. Community Hub: Present safe, welcoming, and accessible physical and virtu						
Goals	Department responsible	Target Completion date		Progress Notes		
Ensure the library is a friendly, welcoming space with attractiv displays, easy-to-access collections of materials, and comfor 1.1 quiet and communal spaces	ve rtable All departments	Ongoing				
a) Organize monthly displays in the teen room and Children's						
b) Organize monthly displays for the lobby display case	Circulation					
c) Organize monthly displays in the Popular/New section	Circulation/Tech Services					
 d) Organize monthly displays of community members' artwor Community Commons 	rk in Circulation					
Study needs of special groups such as the blind or the Deaf 1.2 provide services to meet their needs	All departments	June 2025				
a) Plan ASL programs for children	Youth Services	June 2025				
b) Collaborate with Perkins Library for the Blind to get Braille	books Technical Services	June 2025				
c) Procure assistive technology	Adult Services and Technical Services	June 2025				
1.3 Ensure website is user-friendly and accessible	All departments	June 2025				
a) Evaluate website regularly to ensure accessibility	Digital Services Librarian and Technology Specialist	Julie 2023				
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1.4 Offer engaging programs on history, art, culture, health and s	science Adult Services	June 2025				
Identify underserved populations in town and establish an ou	treach					
1.5 program to serve them	Outreach Librarian	June 2025				
Take the library to the community during Farmers' Market, SC						
1.6 other community events	Outreach Librarian	June 2025				
Collaborate with community organizations and other town 1.7 departments to spread and strengthen library services	All departments	June 2025				
Ensure that library software and hardware are regularly upda 1.8 continue to meet patron and staff needs	ated and Digital Services Librarian and Technology Specialist	June 2025				
2. Literary Hub: Cultivate creativity, inspire a love of reading, and foster a com	mitment to lifelong learning.					
2. Elerary rub. Onlavate oreality, inspire a love or reading, and loster a conn	Department	Target Completion				
Goals	responsible	date		Progress Notes		
2.1 Strengthen staff's readers' advisory skills	All departments	June 2025				
 a)Ensure staff peruses professional journals; attends webina by Novelist, WebJunction; reads literary blog posts; listens to podcasts 						
2.2 Run book discussion groups	All departments	Ongoing				
2.4 Plan and implement summer and winter reading programs	Youth Services	June 2025				
2.5 Provide stimulating early learning experiences for young child	dren Youth Services	June 2025				
2.6 Invite authors to talk about their books	Adult Services	June 2025				
2.7 Plan a community read - for all ages	All departments	June 2025				
2.8 Strenghten staff collection development skills	Director	June 2025				
a) Invite MLS consultants to offer workshops at the library						
2.9 Offer writing workshops for the public	Adult Services	June 2025				
Offer programs and services catering to the needs and intere 2.1 emerging adults	Adult Services	Ongoing				
3. Information Hub: Offer easy access to plentiful resources and materials that	support community members' diverse	interests.				
Goals	Department responsible	Target Completion date		Progress Notes		
Develop inspiring, inclusive, and diverse book collections 3.1 in different genres	All departments	June 2025				
3.2 Maintain a robust digital collection of books	Adult Services	June 2025				

3.3 Explore new formats and new resources to support media literacy	All departments	June 2025					
Provide access to informational, educational, and recreational 3.4 databases	Adult Services	June 2025					
3.5 Promote collections and resources to community members	All departments	June 2025					
a) Develop attractive flyers to market resources	Outreach and Marketing Librarian	June 2025					
Gather and compile information about resources in town and in 3.6 county	Reference Librarian	June 2025					
3.7 Explore new formats for marketing library resources and materials	All departments	June 2025					
Survey community members to help improve library services, 3.8 resources and programs	Circulation	June 2025					
Ensure reasonable wait time for all holds by maintaining reasonable 3.9 ratio of copies held versus hold requests on all popular items	Circulation and Acquisitions	June 2025					

4. Civic Hub: Celebrate community diversity, invite participation in democratic processes, and foster empathy for all

Goals	Department responsible	Target Completion date	n Progress Notes
4.1 Convene civic conversations and discussions on important topics	Adult Services	June 2025	
4.2 Celebrate diverse cultural holidays	Youth Services	June 2025	
Constantly review collections, policies, and programs to ensure they 4.3 are equitable and inclusive	All Managers	June 2025	
Welcome immigrants and new Americans with relevant services and 4.4 resources	All departments	June 2025	
a) Purchase books in world languages	Technical Services	June 2025	
4.5 Harness energy, talents and skills of volunteers	All departments	June 2025	
Create diverse and culturally significant displays - encourage 4.6 community involvement	All departments	June 2025	

Idea Hub: Co	ntinually reimagine what a library can be by exploring opportunities to e	xpand services and offering i	innovative programm	ing.						
	Goals	Department responsible	Target Completion date	Progress Notes						
5.1	Continue to develop the maker space and provide opportunities for patrons to dabble in new technology	Adult Services	June 2025							
	Facilitate STEAM programs for children and teens	Youth Services	June 2025							
5.3	Offer technology instruction at basic, intermediate, and advanced levels	Digital Services Librarian	June 2025							
5.4	Offer technology training to staff	Adult Services	June 2025							
5.5	Harness energy, talents and skills of volunteers to teach courses	Adult Services	June 2025							
5.6	Support staff in attending conferences and workshops that explore emerging trends in libraries and public service	All Managers	June 2025							